



IN THE CLASSROOM

KAVON International, Inc.
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INDUSTRY: *Manufacturing*

MERCURY PLASTICS, INC.

*15760 Madison Road
Middlefield, Ohio 44062*



New Internal Auditors @ Mercury Plastics, Inc.

On May 1, 2008, a group of employees at **Mercury Plastics, Inc.** completed training on **INTERNAL PROCESS AUDITING** conducted by John Novak of KAVON International, Inc.

During the training sessions, the concept of a process was introduced along with the four key components (inputs, activities, outputs, and measures). Each student was asked to identify a job they perform everyday and break it down into the four process components. This helped each student gain an understanding of the approach to be used in dissecting the Quality Management System into auditable pieces. Techniques on how to audit each of these components were presented along with forms for documenting the findings.

Actual audits were conducted after the classroom training was completed in order to apply what was learned. The emphasis throughout the training was that the internal auditing process must add value to the organization in order to be useful.



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Mercury Plastics, Inc. is recognized as an industry-leading supplier of high-quality, custom thermoplastic extrusions, extruded plastic profiles and specialized fabrications. Their customers are manufacturers of diverse products that include appliances, automotive components, medical equipment, building products, plumbing supplies, commercial refrigeration equipment and office furniture.

Mercury Plastics, Inc. processes rigid and flexible PVC, nylon, ABS, EVA, polypropylene, cross-linked polyethylene (PEX), polysulfone, dual-durometer vinyl products, Santoprene and Noryl.

Their fabrication capabilities include thermoplastic forming, bellmolding, drilling, sawing, punching, notching, machining and sonic welding. They offer innovative solutions through electron beam cross-linking, overmolding, undermolding and their unique Air-Core® blow molding technology.

Mercury Plastics, Inc. is certified to ISO 9001:2000.

*If your company is seeking registration or compliance to any of the Quality Management System standards such as ISO 9001:2000, ISO 16949, AS9100, ISO 17025, ISO 14001, or ISO 13485, give us a call at 888-637-9398 and let one of our **Trusted Advisors** help you with implementation and training.*